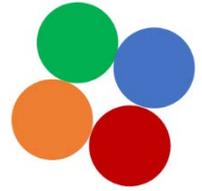


Phrases for sharing PREP2 predictions with patients and families



Find out what they already understand.

- I'm here to talk about what you can expect for your hand and arm
- What have you been told so far about your hand and arm?
- What's your understanding of how it's doing, and how it might recover?

Listen to their response.

If they're being far too optimistic, you could respond with

- I wish that were the case, and I'm sorry I don't have better news for you

Move on to finding out how they'd like to hear the information.

- How would you like me to give you the results of the TMS test?
- Would you like all of the details? Or would you prefer to focus on the treatment plan?

Give them a warning shot.

- I'm concerned about the results of the TMS test we did with you
- I'm sorry to have to tell you this
- I wish I had better news

Give them their upper limb prediction, using the information provided for each outcome category.

- Excellent
- Good
- Limited
- Poor

Listen to their response.

- How are you feeling about this news?
- I can understand if you're feeling disappointed about this

If they have a denial response, you could respond with:

- I hope you're right, and do better than we expect, however based on the tests we've done it's most likely that.....
- If anything changes, and you do better than expected, we can update the plan

Make an empathetic statement, such as:

- This is really hard to hear
- I'm sure you were hoping for better news

Discuss the strategy for their upper limb therapy

- Let's set some goals based on this prediction, and we can update these as you progress

Summarise your main points