**Phrases for sharing PREP2 predictions with patients and families**

*Find out what they already understand.*

* I’m here to talk about what you can expect for your hand and arm
* What have you been told so far about your hand and arm?
* What’s your understanding of how it’s doing, and how it might recover?

*Listen to their response.   
If they’re being far too optimistic, you could respond with*

* I wish that were the case, and I’m sorry I don’t have better news for you

*Move on to finding out how they’d like to hear the information.*

* How would you like me to give you the results of the TMS test?
* Would you like all of the details? Or would you prefer to focus on the treatment plan?

*Give them a warning shot.*

* I’m concerned about the results of the TMS test we did with you
* I’m sorry to have to tell you this
* I wish I had better news

*Give them their upper limb prediction, using the information provided for each outcome category.*

* Excellent
* Good
* Limited
* Poor

*Listen to their response.*

* How are you feeling about this news?
* I can understand if you’re feeling disappointed about this

*If they have a denial response, you could respond with:*

* I hope you’re right, and do better than we expect, however based on the tests we’ve done it’s most likely that…..
* If anything changes, and you do better than expected, we can update the plan

*Make an empathetic statement, such as:*

* This is really hard to hear
* I’m sure you were hoping for better news

*Discuss the strategy for their upper limb therapy*

* Let’s set some goals based on this prediction, and we can update these as you progress

*Summarise your main points*